

# CX310



## GETTING STARTED GUIDE

## PLEASE PASS THIS INFORMATION ALONG TO END USERS

Dear Valued Customer,

Thank you and congratulations for purchasing a VeEX® product. This product has been carefully developed and thoroughly tested according to strict company procedures and international standards and is designed to operate reliably for many years to come.

Please turn on the **CX310 test set** and press the 'V' icon at the lower left. You may need to press the 'right arrow' icon on the top right first. Then press **>Utilities >Settings >About >Software Option** to identify the specific license configuration for the test set in your possession and become familiar with it. To return to the main menu, press the '1' icon at the lower left. You may need to press the 'left arrow' icon on the top left first.

As part of our Green Initiative, VeEX does not include printed manuals with product shipments. They are all available online, with this document serving as a convenient way to access such information. For direct access to documentation and resources, use your smartphone or tablet's camera to scan the following QR codes.

### Product Registration



Please register your product to benefit from the warranty, software applications, technical support and specific updates related to your test set.

<https://www.veexinc.com/support/productregistration>

Since groups may share test sets, you should also register as a user at <https://www.veexinc.com/register>

### Warranty



A printed copy of the warranty coverage is included with the shipping documents. To check the current warranty status of any VeEX product, please visit: <https://www.veexinc.com/support/warranty>

## Product Documentation



The test set includes a built-in version of the users' manual. The latest versions of the product's user manuals, quick guides, application notes, specifications, etc. are also available in electronic format from the product's page: <https://www.veexinc.com/products/docsis-31-installation-tool-cx310>.

## User's Manual



A direct link to the main product's user manual is here: [https://download.veexinc.com/CX310/User-Manual/7194/CX310\\_manual\\_D07-00-110P\\_RevA00.pdf](https://download.veexinc.com/CX310/User-Manual/7194/CX310_manual_D07-00-110P_RevA00.pdf). For module or function-specific information, please refer to the product's page link.

## Training Videos



For any available quick guides and technology training videos, please subscribe to our YouTube channel: <https://www.youtube.com/user/VeEXinc>

## Software Updates and Companion Utilities



Product software, release notes and companion utilities can be downloaded from the product's page in the VeEX website or in the Software Download page: <https://www.veexinc.com/support/software>  
Use **>Tools >Utilities >VeExpress >Software Upgrade** to download software updates directly to the test set. For more information refer to [https://www.veexinc.com/search?search=software upgrade](https://www.veexinc.com/search?search=software%20upgrade)

## Mobile Applications



As an Enterprise Developer, any applicable VeEX apps are made available directly from the company's website. Any applications for iOS and Android smart devices are available in the Apps section of VeEX's website <https://www.veexinc.com/apps.php>. When installing VeEX Apps for the first time, users are required to authorize VeEX as a trusted enterprise developer.

## Customer Support



Should you need any technical support or assistance, please contact us at <https://www.veexinc.com/company/contactus> or send an email to [CustomerCare@veexinc.com](mailto:CustomerCare@veexinc.com).